



Karndean  
Designflooring

# Maintaining your Karndean Designflooring

Cleaning, maintenance and aftercare guide







Your Karndean floor has been designed with K-Guard+® so it's not only beautiful but also very easy to clean. With day to day care and a few simple steps you can keep your floor looking as stunning as the day it was installed. This helpful guide will provide you with everything you need to know regarding the cleaning, maintenance and aftercare options for your Karndean Designflooring.

Why Karndean	4
Flexible, durable and hygienic flooring solutions	6
Our cleaning and maintenance products	7
For everyday cleaning	8
For an occasional refresh	9
Maintenance advice	10
Warranty	11
Find a Retailer	11
Contact details	11



# Why Karndean?

## All the benefits of Karndean Designflooring...

All Karndean floors benefit from our K-Guard+® surface protection system. Using PU technology, K-Guard+® provides a hygienic and durable finish that will protect your floor against everyday wear, spills and scuffs.

This makes it easier to clean and maintain, giving you peace of mind that your Karndean floor will look great for years to come.





### Durable

Unlike other flooring alternatives, Karndean gives you the look and feel of natural products but with the durability and resilience of luxury vinyl.

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### Lifetime warranty

Every Karndean floor is covered by our lifetime residential warranty and is guaranteed to last for years to come.

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### Realistic designs

Inspired by nature, our products are designed in-house and realistically replicate the look and feel of wood and stone materials.

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### Waterproof

Unlike laminate and engineered hardwoods, our floors are impervious to water and will not swell, crack or warp when wet, making them perfect for kitchens, office tea points and washrooms.

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### Hygienic

Our floors don't hold dust, dirt, pollen or other allergens. Our cleaning products also kill 99.9% of germs.

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### Low maintenance

Easy to clean with sweep or mop. Karndean flooring doesn't require sanding, varnishing or staining.

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### Acoustic qualities

Karndean Designflooring is quieter underfoot compared to most hard flooring alternatives. Our LooseLay and Korlok products come with a backing that reduces noise transfer to rooms below, making it ideal for apartment blocks and any upstairs rooms.

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### 100% recyclable

We do everything we can to meet and exceed legislative and environmental guidelines in all regions. All Karndean floors are 100% recyclable and are environmentally friendly.

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### Compatible with underfloor heating

For added warmth, our flooring is perfectly suitable for underfloor heating systems up to 27°C.

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### K-Guard+®

We use K-Guard+® surface technology for scruff and stain resistance ensuring there is no need to apply an additional surface treatment following installation.

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### Kid friendly

Karndean floors offer children a safe and comfortable space to play, and parents a durable, easy-to-clean surface.

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### Pet friendly

From muddy paw prints to household accidents and anything in-between, Karndean's low-maintenance floors are designed with pets in mind.

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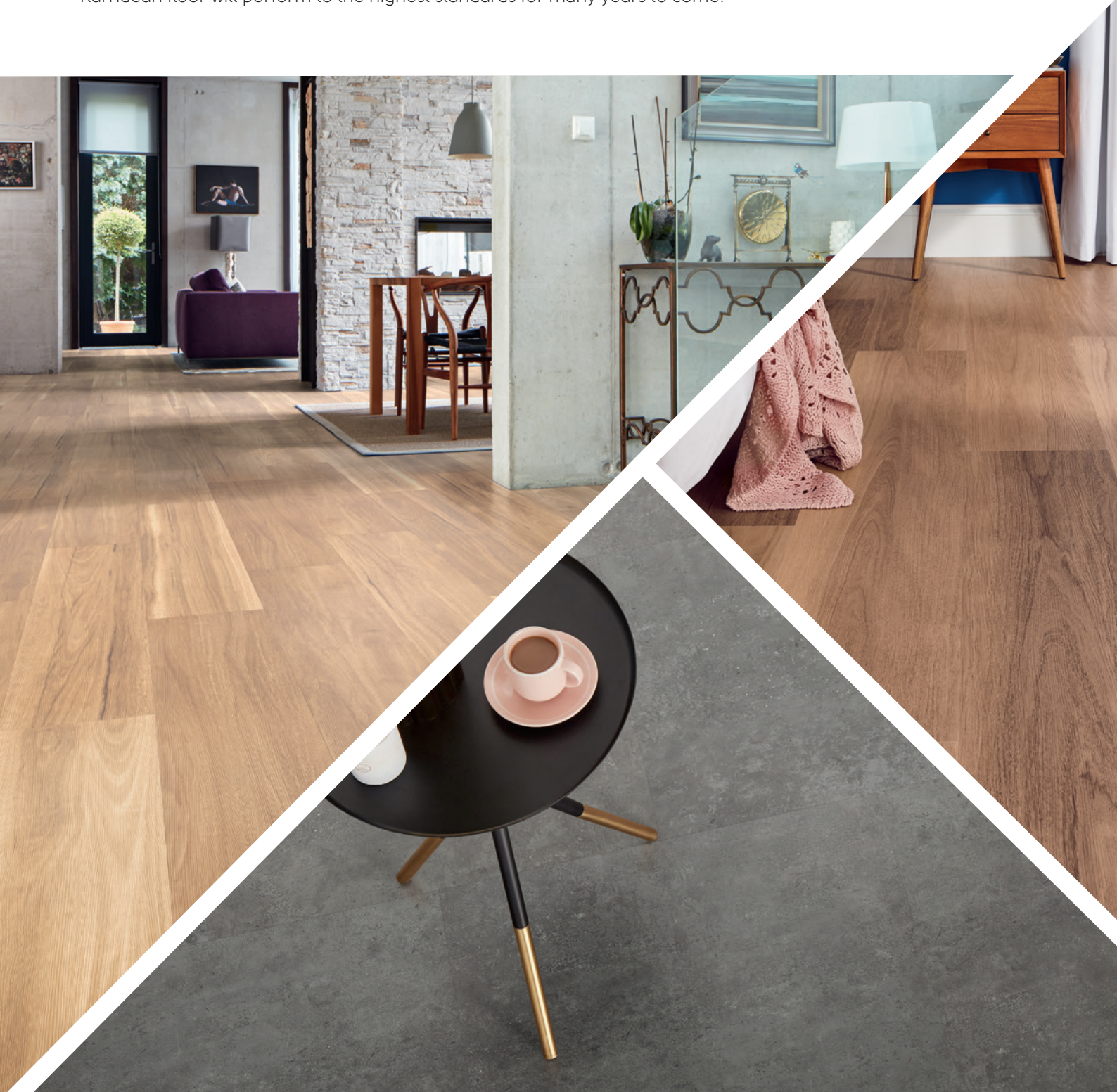


# Flexible, durable and hygienic flooring solutions

Our floor designs offer a hygienic surface with an authentic look of wood and stone yet without any of the practical disadvantages of natural materials. Designed with cutting edge technology, all our flooring products support healthy environments.

Unlike other surfaces such as textile and laminate flooring, Karndean Designflooring does not trap dust, allergens or micro-organisms and will not warp following splashes and spills. Manufactured with our enhanced K-Guard+ protective surface treatment, a Karndean floor offers a durable and hygienic surface that resists stains and is easy to maintain.

With a simple cleaning regime using our specially formulated Karndean Clean, Karndean Designflooring is easy to keep clean. By following our guidelines for cleaning after installation and regular ongoing maintenance, a Karndean floor will perform to the highest standards for many years to come.



# Our cleaning and maintenance products

Karndean floors are very hard wearing, but as with any flooring they need to be looked after and they can be scratched by grit and other sharp objects. There are many ways to protect your Karndean floor and prevent damage, though. We recommend following our Cleaning & Maintenance instructions and reading our Maintenance Advice for helpful hints and tips on how to look after your floor.



1

Karndean Clean  
750ml | 150m<sup>2</sup> coverage

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2

Karndean Remove  
750ml | 37m<sup>2</sup> coverage

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3

Karndean Refresh  
750ml | 18m<sup>2</sup> coverage

Our specially formulated Cleaning & Maintenance products are designed to provide an easy and effective way to ensure our floors are kept looking and performing their best.

\*Also available in 2lt sizes

# For everyday cleaning

1

Follow these simple steps using Karndean Clean for everyday cleaning of you floor.



1. Remove loose dust and dirt from the floor using a soft brush or dust mop.



2. Dilute Karndean Clean in accordance with the label instructions.



3. Liberally apply the cleaning solution over the entire floor using a clean mop, then soak up the cleaning solution using a damp (not wet) mop and leave to dry.



4. Thoroughly clean the mop with cold running water.

## Karndean Floor Care Kit

Our Karndean Floor Care Kit has everything you need to maintain your Karndean Designflooring. Available for purchase via your local retailer, our Clean, Remove and Refresh products can also be purchased individually.

### Inside your Floor Care Kit



- 1 Karndean Clean 750ml 150m<sup>2</sup> coverage
- 2 Karndean Remove 750ml 37m<sup>2</sup> coverage
- 3 Karndean Refresh 750ml 18m<sup>2</sup> coverage
- 4 Floor Protector Pack
- 5 Refresh Pad (soft/white)
- 6 Remove Pad (coarse/white)
- 7 Applicator
- 8 Floor Care Guide



# For an occasional refresh

## 2

## 3

Every six to twelve months you may wish to treat your floor to some extra care. We recommend, that depending on wear, you may wish to strip and refresh your floor to further enhance the look and durability.

### Before applying **Karndean Remove**



1. Remove all free standing objects from the floor.
2. Vacuum or clean any entrance matting or rugs and set aside.
3. Remove loose dust and dirt from the floor using a soft brush or dust mop.

### Applying **Karndean Remove** using a mop and scrubbing pad



1. Mix **Karndean Remove** in accordance with the label instructions.
2. Apply cleaning solution to the floor using a mop, working in an area no larger than 5m x 5m (16' x 16') at a time.
3. Allow the solution to remain on the floor for approximately 10 minutes, not allowing it to dry.
4. Scrub the floor using the white scrubbing pad fitted to the end of an applicator.

### Removal of **Karndean Remove**



1. Remove all residue with a clean wet mop
2. After the floor has dried, check all residue has been removed.
3. Mop should be cleaned in cold running water before storing.

### Applying **Karndean Refresh**

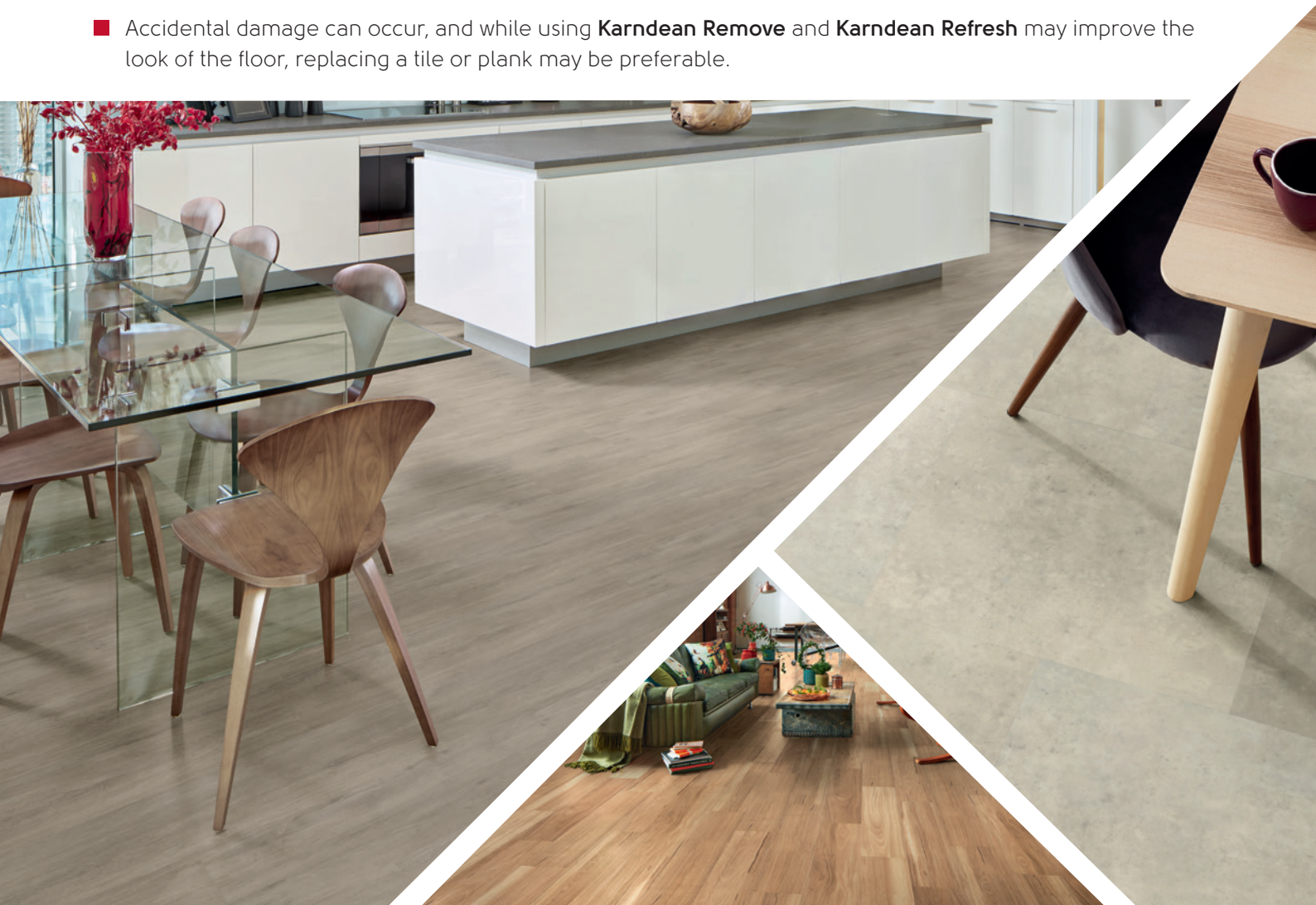
When using **Karndean Refresh**, avoid, where possible, strong sunlight and draughts and ensure all underfloor heating is switched off before starting work.



1. Using a lint free mop, apply undiluted **Karndean Refresh** in a thin even coat using overlapping strokes. Where possible, work parallel to the main light source e.g. window.
2. Allow the floor to dry for approximately 30 minutes.
3. Apply a second coat of **Karndean Refresh**, working in the opposite direction to the first coat.
4. Allow the floor to dry for at least six hours, or preferably overnight.
5. Thoroughly clean the mop with cold running water.

# Maintenance advice

- All hard floors can be slippery when wet. Take extra care when cleaning and ensure the floor area is allowed to dry completely before use. During periods of wet weather, it may be necessary to put down extra matting to prevent water from being brought in from outside.
- Use entrance matting approximately two paces wide to prevent grit and other substances from scratching the floor. Ensure they are cleaned on a regular basis to maintain their effectiveness.
- Mop up spillages straight away to avoid slips and staining.
- Avoid using aerosol sprays or silicone-based products, as these can make the floor slippery.
- We recommend using Karndean cleaning products, as other products may contain agents that can damage resilient floor surfaces.
- Steam mops are not recommended for use on vinyl flooring.
- Sliding or dragging furniture or other objects across the floor can scratch your floor. Use load bearing castors to prevent indentation from heavy furniture or appliances.
- Rubber can permanently stain vinyl floor coverings. Avoid using rubber backed mats, rubber furniture feet or rubber wheeled castors.
- Take care when using vacuum cleaners, as some may not be suitable for working with vinyl floors. Ensure there are no sharp edges or parts where grit can become embedded, as these may scratch the floor.
- If surface scratching does appear, it is important to locate and address the cause of the problem. The appearance of scratching can be improved by following stages 2 and 3 using **Karndean Remove** and **Karndean Refresh**.
- Accidental damage can occur, and while using **Karndean Remove** and **Karndean Refresh** may improve the look of the floor, replacing a tile or plank may be preferable.





# Troubleshooting

## ■ Scuff marks

**Cause:** Friction from foot traffic across the floor surface.

**Solution:** The floor should be thoroughly cleaned using Karndean Remove, and Karndean Refresh reapplied if appropriate. This process should be repeated every six months, or as the volume of traffic dictates.

## ■ Slippery floor

**Cause:** Greasy residue on the floor/detergent residue/overspray from silicone based products – use of unsuitable or over concentrated maintenance products.

**Solution:** Remove residue with absorbent paper then thoroughly clean the floor with diluted Karndean Clean, repeat if necessary.

## ■ Scratching

**Cause:** Excessive grit or dirt on the floor.

**Solution:** Ensure appropriate entrance matting is used. Karndean recommends a depth of at least two paces from the entrance. Sweep the floor frequently and ensure that the floor is dressed with Karndean Refresh to provide additional protection for the floor.

## ■ Streaky appearance

**Cause:** Karndean Remove has not been washed away properly/irregular drying of Karndean Refresh due to underfloor heating, strong sunlight or draughts.

**Solution:** If used, wash away the Karndean Refresh with Karndean Remove, then thoroughly rinse the floor making sure all remains of Karndean Remove are no longer present.

## ■ Poor appearance

**Cause:** Incorrect cleaning products used/Use of dirty maintenance equipment/Karndean Refresh applied to a dirty surface.

**Solution:** Use only recommended cleaning products. Use Karndean Remove to restore the floor to its original appearance and reapply Karndean Refresh if required.

## Find a retailer

To order your Karndean cleaning and maintenance products, please visit/contact your local Karndean supplier.



Find your local retailer

## Our local technical team are here to help

Our expert Karndean ANZ Technical Team are just an email or a phone call away to provide further expert advice on all our products, cleaning, maintenance and aftercare.

### Contact the Team:

Email: [technical@karndean.com.au](mailto:technical@karndean.com.au)

Phone: 1300 331 170



Contact us



# Karndean Designflooring



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KD6498AUS | 10/21